

access GUIDE CANADA

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Stores/Shopping Areas Assessment

Town/City:

Province:

Assessment By:

Date:

Store Name:

(Please use the store name if assessing an individual retail location. Please use the name of the mall or shopping area if assessing those locations)

Address:

Postal Code:

Please provide any necessary directional information:

Phone Number:

Toll-Free:

Fax Number:

TTY:

Email:

Website:

Other information you'd like to share:

Drop-Off/Pick-Up

Is there an accessible passenger drop-off/pick-up area?

No Yes N/A I don't know

Is it at least 6.0m (19'8") long x 1.5m (4'11") wide to accommodate modified vehicles, taxis and buses?

No Yes N/A I don't know

Is it close to an accessible entrance?

No Yes N/A I don't know

Is the drop-off/pick-up area sheltered?

No Yes N/A I don't know

What is the posted measurement of the overhead clearance for the drop-off/pick-up area?

Measurement = _____

Other information you'd like to share:

Parking

Is there at least one parking space identified with the International Symbol of Accessibility (on a sign and/or on the pavement) as reserved for vehicles carrying persons with disabilities?

No Yes N/A I don't know

Are the designated accessible car/van parking spaces at least 3.7m (12') wide?

No Yes N/A I don't know

If no, what is the measurement?

Measurement = _____

What is the posted measurement of the overhead clearance for the designated accessible car/van parking space?

Measurement = _____

If parking is underground, what is the posted measurement of the overhead clearance?

Measurement = _____

Other information you'd like to share:

Entrance

Is there an entrance for wheelchair access?

No Yes N/A I don't know

Does the accessible entrance have level access or an entrance threshold a maximum of 13mm (1/2") high?

No Yes N/A I don't know

Is there an exterior ramp?

No Yes N/A I don't know

Is there a sign with the International Symbol of Accessibility to identify the entrance location?

No Yes N/A I don't know

Has a call button or phone to request assistance been provided?

No Yes N/A I don't know

How many exterior steps are there, if any? *If the answer is 0 please leave this line empty.

Are the steps marked with a textured strip or colour change? No Yes N/A I don't know

Is there a handrail for the steps? No Yes N/A I don't know

Does the entrance door have a clear opening of at least 81cm (2'7")?

No Yes N/A I don't know

If no, what is the measurement?

Measurement = _____

Is the door handle mounted between 40cm (1'4") and 1.2m (4') from the floor?

No Yes N/A I don't know

If no, what is the measurement?

Measurement = _____

What is the style of the door handle?

- Lever Knob Bar
 Automatic Door Opener Other
 I don't know

Other information you'd like to share:

Corridor

Are the interior corridors a minimum of 1.06m (3'5") wide?

No Yes N/A I don't know

Are the flooring and walls in contrasting colours?

No Yes N/A I don't know

What material is the flooring? Select all that apply.

- Concrete Terrazzo Linoleum
 Non-Slip Tile Carpet

Other information you'd like to share:

Counters and Tables

Is there an accessible path to the counter for someone getting or ordering food using a wheelchair or scooter?

No Yes N/A I don't know

Is the counter lowered?

No Yes N/A I don't know

Is the counter at a maximum height of 86cm (2'8")?

No Yes N/A I don't know

Are food displays visible and reachable by a person using a wheelchair?

No Yes N/A I don't know

Do at least some of the tables allow for adequate knee clearance of 68cm (2'3")?

No Yes N/A I don't know

Are the tables set up to allow for reasonable maneuverability for wheelchair users?

No Yes N/A I don't know

Other information you'd like to share:

Elevator

Is an elevator necessary to access all levels of this building?

No Yes N/A I don't know

Is there an elevator available?

No Yes N/A I don't know

Is the elevator door opening at least 81cm (2'7")?
If no, what is the measurement?

No Yes N/A I don't know
Measurement = _____

Are the cab dimensions a minimum of 1.37m x 1.72m
(4'5" x 5'7")?

No Yes N/A I don't know
Measurement = _____

If the elevator doors meet an obstacle while closing, do they immediately reverse direction?

No Yes N/A I don't know

Are the highest call buttons and controls no higher than 1.37m (4'5")?

No Yes N/A I don't know
Measurement = _____

Are there Braille or raised buttons on the elevator?

Raised Braille Neither
 I don't know

Does the elevator beep or make some other sound to indicate when it has reached each floor?

No Yes N/A I don't know

Other information you'd like to share:

Public Washroom

Is there at least one washroom that is accessible for a person using a wheelchair?

No Yes N/A I don't know

Is there a sign with the International Symbol of Accessibility to identify the washroom location?

No Yes N/A I don't know

Is it a unisex washroom?

No Yes N/A I don't know

If not, which washroom(s) are you assessing? *(If only able to assess one washroom please provide any information you have about the other washroom in notes)

Male Female Male & Female

Does the entrance door have a minimum clear opening of at least 81cm (2'7")?

No Yes N/A I don't know

If no, what is the measurement?

Measurement = _____

Is the door handle mounted between 40cm (1'4") and 1.2m (4') from the floor?

No Yes N/A I don't know

If no, what is the measurement?

Measurement = _____

What is the style of the door handle?

Lever Knob Bar
 Automatic Door Opener Other
 I don't know

Does the cubicle door have a clear opening of at least 81cm (2'7")?

No Yes N/A I don't know

If no, what is the measurement?

Measurement = _____

Which direction does the cubicle door swing?

In Out I don't know

Is the cubicle handle a "D" style door pull?

No Yes N/A I don't know

Are the cubicle dimensions a minimum of 1.5m x 1.5m (4'11" x 4'11")?

No Yes N/A I don't know

If no, what is the measurement?

Measurement = _____

Is the washroom equipped with grab bars?

No Yes N/A I don't know

Are they mounted at a height between 75cm (2'5") to 85cm (2'8") from the floor?

No Yes N/A I don't know

If no, what is the measurement?

Measurement = _____

Is the top of the toilet seat between 40cm (1'4") and 46cm (1'5") from the floor?

No Yes N/A I don't know

Is there a minimum of 1.04m (3'5") space beside the toilet to allow for a lateral transfer?

No Yes N/A I don't know

If no, what is the measurement?

Measurement = _____

Does the height of the sink allow for adequate knee space 68cm (2'3")?

No Yes N/A I don't know

Are the faucets designed with lever handles?

No Yes N/A I don't know

Is the bottom edge of the mirror mounted at a maximum height of 1m (3'3")?

No Yes N/A I don't know

Other information you'd like to share:

Public Telephones

Are there public telephones?

No Yes N/A I don't know

Have the public telephones been lowered for a person using a wheelchair?

No Yes N/A I don't know

Is there a sign with the International Symbol of Accessibility to identify the phone location?

No Yes N/A I don't know

Are the public telephones equipped with volume control? *No* *Yes* *N/A* *I don't know*

Does the business/organization have a TTY available for use?
 No *Yes* *N/A* *I don't know*

Other information you'd like to share:

ATTN : Please send back to

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